



**Transit and Rail Advisory Committee**  
**Meeting Minutes**  
**January 15, 2021**  
**1:00 PM – 3:00 PM**  
**Google Meets**

Member	Organization	Yes	No	Member	Organization	Yes	No
David Averill	SMART	x		Danny Katz	CoPIRG	x	
Craig Blewitt	Mountain Metro Transit	x		Alana Miller	City of Denver	part	x
Sarah Curtis	All Points Transit	x		Ann Rajewski	CASTA	x	
Jonathan Flint	Steamboat Springs Transit	x		Vince Rogalski	Gunnison Valley TPR / STAC	x	
Matthew Helfant	DRCOG	x		Jim Souby	ColoRail	x	
Lauren Isaac	Easy Mile, Inc.		x	Bill Van Meter	RTD	Lee	
Dave Johnson	RFTA		x	Eva Wilson	Avon Transit	x	
Will Jones	City of Greeley	x					

Others Present	CDOT Present
Jason Newsome - Civitas, Inc. Chris Parezo – Civitas, Inc. Ryan Dwyer - HCPF Lee Cryer – RTD Andrew Gingerich, Grand Valley Transit Kurt Walker Kim Perry Amy Ostrander Ian McLeod Jeff B. Michael Koch Michaela Craig	<ul style="list-style-type: none"> <li>• David Krutsinger, Director – DTR</li> <li>• Spencer Dodge – SWC&amp;FRPRC</li> <li>• Randy Grauberger – SWC&amp;FRPRC</li> <li>• Josie Hadley – CDOT</li> <li>• Bob Wilson - CDOT</li> <li>• Mike Timln - DTR</li> <li>• Audrey Dakan - DTR</li> <li>• Moira Moon - DTR</li> <li>• Rachel Bolin - DTR</li> <li>• Sarah Crump - DTR</li> <li>• Kyle French - DTR</li> <li>• Laura Morales-Garcia - DTR</li> <li>• Brandon Najdovski - DTR</li> <li>• Kay Kelley, Chief – Innovative Mobility</li> <li>• Mark Rogers, CDOT</li> <li>• Lisa Streisfeld, OIM</li> <li>• Marie Nakagawa - CDOT</li> <li>• Brodie Ayers - DTR</li> <li>• Chris Robbie - CDOT</li> <li>• Sharon Terranova - DTR</li> <li>• Matt Duchan - DTR</li> <li>• Qing Lin - DTR</li> <li>• Geoff Guthrie - CDOT</li> <li>• Mike King -CDOT</li> <li>• Nate Vander Broek - DTR</li> <li>• Andrew Karsian –CDOT</li> <li>• Edward Parks – CDOT</li> <li>• Erik Stanley – CDOT</li> <li>• Jan Rowe - CDOT</li> </ul>

**1. Introductions/Meeting Overview/Welcome – Ann Rajewski**

Ann Rajewski called the meeting to order at 1:04 PM, welcoming everyone to the meeting, asking for roll call.

**2. Welcome New TRAC Members / note outgoing TRAC Members – David Krutsinger / Ann Rajewski (attachment)**

- Outgoing TRAC Members
  - Mike Koch
  - Mike Ogborn
  - Pete Rickershauser
  - Larry Worth
  - Rob Eaton
- Incoming TRAC Members
  - Sarah Curtis
  - Jonathan Flint
  - Eva Wilson

Thank you to outgoing and incoming TRAC members helps us to serve everyone. We are looking forward to a great 2021. It is of note that we do not currently have a TRAC member representative of freight. Freight is primarily contracted, and would be attending through the economic changes. Since legislation was written, there is also a Freight Advisory Council & with additional legislation passed via the SWC&FRPRC. Freight is not crossing over for the most part financially over into the transit side.

Discussion: Freight rail might be a topic on the TRAC agenda annually or at least periodically, to assure the Committee stays updated.

**3. Round Table – Ann Rajewski**

Sarah Curtis

- Serving mostly seniors & persons with disabilities, but open right now during this pandemic time.

Danny Katz

- Noted the greenhouse gas production road map, and excited for CDOT goal and ready to build momentum.

Alana Miller

- SMS over \$24M funding on some of the most dangerous streets.

Ann Rajewski

- Fifty-five agency members in Colorado
- This year re-joining the I-70 coop effort

Lee Cryer

- Expect to be a smaller agency for the nearer term

**4. Federal & State Legislative Update – Andy Karsian**

- Convened for soft opening – met last 3 days
- Primarily met regarding COVID funding and remote participation
- Ongoing conversations involved transportation fees and on how to obtain additional funding.
  - It is unknown how funds would be dedicated.
- Some discussion about raising the electric fee to build them out in the state
- Discussion also continues regarding Ubers & Lyfts as well as deliveries
  - Questions include if the delivery van impact could be captured, but no specifics yet as well, as how they would be dedicated.
- When the legislature has the main grand opening, there will be more info.

**5. Centerra-Loveland Mobility Hub** – Jason Newsome / Sharon Terranova (attachment)

- Location is currently overcapacity
- The new hub features and benefits include:
  - Noise reduction walls
  - Security cameras
  - Heated bus shelters
  - Public-private partnership
  - Streamlined bus operations / Since traveling in express lanes
  - Improved safety due to location

Discussion: How equipped is this area to grow if this area really took off? Shuttle to area county event center, on people's radar. Kim noted they are closely in conversation with Loveland and COLT with how they can plug in Windsor and Fort Collins from a regional standpoint.

**6. SWC & FRPRC Update** – Randy Grauberger / Spencer Dodge (attachment)

Randy Grauberger currently holds the position of Project Director / Southwest Chief & Front Range Passenger Rail Commission. The Project Director position was created for a term of two years and it is not being renewed. This will be the last TRAC meeting Randy will be attending. Spencer Dodge is the liaison for the SWC&FRPRC and will provide future updates.

Discussion: Have you pinpointed where the board is on passenger rail options? Pretty consistent up and down the corridor, not state-wide but survey was only done for the 13 front-range passenger rail counties, but it was consistent up and down the corridor in the boulder county area.

Danny Katz inquired on the vision I magnitude of 5B system and how much more is needed to get through the next step to get to the next part. Number in cost estimates are in the \$1B - \$2.5B range. Most services start in 6-7 trips per day. Now adjusted for a higher number for later and lower for sooner. How much do you need to get to the \$1-2.5B? There are CRISI Grants and those are about expended, NEPA ask, salary to consider, talking to legislature about additional funding, but this is a bigger discussion.

Due to time constraints – will have this topic at a later meeting, Spencer can be the contact for any questions.

**7. HCPF / Non-Emergency Medical Transportation** – Ann Rajewski (attachment)

- Transportation to medical appointments
- A lot of variance and different information to consider when trying to consider - how to weigh customer service.

Phones

- Customer hold time
- Dropped calls – vs – calls that go through
  - Speed of answering calls
  - Ratio of calls answered to calls received
- Handling time
  - A lot of information to exchange for an accurate trip/call

Trips

- Completed
- Complaints per # of trips completed
- Complaint rate per number of members
- On-time trip rate
- Any data is hard to capture and COVID is not helping.
- The data is hard to capture and is imperfect as it relies on claims data and it can be entered many different ways because it is entered two times for one trip.

- NEMT cannot serve trips for:
  - Pharmacy
  - Legal
  - Employment
  - Veterinary
  - Shopping
- Coordination between HCPF and the Provider is still needed as the customer may be receiving conflicting information.
  - Possible workshops/training for both parties is a possibility for the future
  - Will continue to monitor and continue improvement in this area
- From a transit perspective
  - A cab does not have handicap capabilities, so looking for different transit and not HCPF silo.
  - Transit is trying to work through as community advocate and work together in this to figure out how to provide trips for all different types of trips that are needed for essential trips not only medical visits.
  - HCPF noted that we just need to continue to work through this to get folks where they need to go.

**8. FY 22 Budget** – David Krutsinger / Qing Lin (attachment)

Move this agenda item to next meeting due to time constraints

**9. Connected Colorado** – Qing Lin / Rachel Bolin (attachment)

Short update & move to another meeting due to time constraints - (memo review)

**10. COVID Guidance / Pandemic Protocols** – Mike Timlin / Kyle French

- Final pieces and issues on guidance for the document

Discussion: Jim Souby asked how we convince the passengers it is safe to ride. It was noted, Colorado is not saying do not ride, they are just saying there are limitations to riding and rules must be followed.

National level is already starting to discuss how to start messaging this so customers are comfortable.

**11. Adjourn - Meeting adjourned at 3:08pm** Ann Rajewski